AN ORDINANCE BY:

AMENDING THE 2006 (WATER AND WASTEWATER RENEWAL AND EXTENSION FUND) BUDGET IN THE AMOUNT OF THREE MILLION NINE HUNDRED NINETY FIVE THOUSAND THREE HUNDRED TWENTY-FOUR DOLLARS AND 06/100 CENTS (\$3,995,324.06) TO TRANSFER FUNDS FROM THE RESERVE AND VARIOUS FUND ACCOUNT AND CENTER NUMBERS FOR APPROPRIATIONS TO THE CALL CENTER SERVICES PROJECT; AND FOR OTHER PURPOSES.

WHEREAS, the Department of Watershed Management currently operates a call center at its 14<sup>th</sup> Street location, dedicated to water and sewer customer billing concerns; and

WHEREAS, the Department of Watershed Management currently operates a call center at its Englewood location, dedicated to wastewater, stormwater and sewer service concerns; and

WHEREAS, the City of Atlanta envisions a comprehensive, state-of-the-art call center to manage calls for resolution; and

WHEREAS, the Department desires to consolidate the 14<sup>th</sup> Street and Englewood call centers, and to implement a new CIS system for call center services; and

WHEREAS, the Department seeks a location to more efficiently manage its call center services and secure space for expansion; and

WHEREAS, the Department will receive water and sewer customer concerns, train personnel, and issue certifications at this location; and

WHEREAS, adequate space for these purposes is available in the Municipal Court building located at 150 Garnett Street, SW; and

WHEREAS, these funds should be transferred to facilitate the use of the funds in connection with Call Center Services Project purposes; and

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF ATLANTA as follows:

<u>Section 1</u>: That the 2006 (Water and Wastewater Renewal and Extension Fund) Budget be and is hereby amended as follows:

## TRANSFER FROM APPROPRIATIONS

2J21 T11001 791001

Water & Wastewater Renewal & Extension Fund

Reserve for Appropriations

\$3.995,324.06

## TRANSFER TO APPROPRIATIONS

2J21 Q71C04019999 773001	Call Center Services Project Facilities Buildings	\$3,561,000.00				
2J21 Q71C04019999 721105	Furniture	\$ 344,324.06				
2J21 Q71C04019999 775001	Call Center Services Project Equipment Total	\$ 90,000.00 \$3,995,324.06				

<u>Section 2</u>: That all ordinances or parts of ordinances in conflict herewith be and the same are hereby repealed for the purpose of this ordinance.

Referred To:	Date Referred	Refferred To:	Date Referred	Heierred 10: 111 /CA	#	Date Referred 6506		REGULAR REPORT REFER     ADVERTISE & REFER     Ist ADOPT 2nd READ & REFER	CONSENT REFER			PURPOSES.	ALL CENTER SE	NUMBERS FOR APPROPRIATIONS	AND CH	RESERVE AND VARIOUS FUND	VTS (\$3,995,324.06)	TWENTY-FOUR DOLLARS AND	NINETY	EE MILLION NINE	FUND) BUDGET IN THE AMOUNT Fav. A	2006 (WATER AND WASTEWATER	AN ORDINANCE AMENDING THE	AN ORDINANCE BY: \	06- C -1330 (Do Not Write Above This Line)
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								MAYOR'S ACTION															CERTIFIED	Li Consent Li vote Li HC vote	☐ 1st & 2nd Readings